



Need Help?
Don't know where to go?
We're listening... *Let us help.*

We encourage you to contact
RCU Directly:
1 (800) 479-7928, ext. 5294
Monday - Friday 8 am - 7 pm
Saturday 9 am - 4 pm

A Financial Assistance Representative will work with you to review your individual situation and potential options available to you. If you wish, your representative can also schedule a follow-up meeting, either by phone or in person.

You can find additional important information on our website about options that may be available to you including:

- ▲ Consolidating debt
- ▲ Restructuring loans
- ▲ Forbearance Plan (payment plan)
- ▲ Free Financial Counseling, including budgeting assistance



www.redwoodcu.org ▲ 1 (800) 479-7928

FREE
Financial Resources
for Our Members



– Jessica
Member since 2005

Benefited from free budgeting services available through RCU's partnership with BALANCE Financial Fitness.





BALANCE – Financial Fitness and Debt Management Services

- ▲ Money Management
- ▲ Debt Management
- ▲ Credit Report Review
- ▲ Housing Counseling
- ▲ Identity Theft Solutions
- ▲ Financial Education
- ▲ Balance en Español
- ▲ BalanceTrack

To take advantage of this free and confidential service, call BALANCE today: 1 (888) 456-2227



BALANCESM
FINANCIAL FITNESS PROGRAM

HOPE NOW Alliance

HOPE NOW is an independent non-profit with a single mission of helping homeowners avoid foreclosure. Call HOPE NOW at **1 (888) 995-HOPE (4673)** to speak with a HUD-approved counselor.

Department of Housing and Urban Development (HUD)

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination. Speak with a certified HUD counselor by calling **1 (800) 569-4287**.

